

SEAN EISENHAUER

sean.eisenhauer@gmail.com • (610) 393-9962

OBJECTIVE	Multimedia instructor interested in career opportunities to further expand professional and personal experience. Desire to contribute strong writing and production skills with technical background in support of organization's needs and challenges.
EXPERIENCE	<p>Apple, Inc. – New York City, New York <i>Family Room Specialist</i> • April 2014 to present Service and replace Apple iOS devices to repair relationships with owners. Conduct instructional training sessions for Apple hardware and software. Facilitate data transfers between computers for new Mac owners.</p> <p>Apple, Inc. – Whitehall, Pennsylvania <i>Creative/Trainer</i> • October 2012 to August 2014 Conducted personalized hour or half-hour training on Apple hardware and software. Facilitated 90-minute, classroom-style training sessions. Lead open-topic sessions for customers returning to work on independent projects. Contributed software troubleshooting for technical support.</p> <p><i>Family Room Specialist</i> • April 2014 to October 2012</p> <p><i>Specialist</i> • January 2011 to April 2012 Greeted and engaged customers to develop solutions to technology needs. Lead instructional workshops for hardware and software. Supported technical support team with checking in appointments and resolving common computer and device problems.</p> <p>Audiencespace, LLC – New York City, New York <i>Freelance Consultant</i> • September 2010 to January 2011 Developed and researched strategies for web startup. Contributed to the website design process. Discussed company's vision with filmmakers to find solutions to their needs. Arranged meetings to hire new staff.</p> <p>Medstar Television – Allentown, Pennsylvania <i>Forensic Files</i> <i>Assistant Producer</i> • September 2009 to May 2010 Researched and pitched story ideas for potential episodes. Advised directors and producers in story details throughout production process. Collaborated with Executive Producer on monthly website letter.</p> <p><i>Freelance Production Assistant</i> • March 2009 to September 2009 Assisted in construction of sets and provided support during show taping.</p> <p>Best and Brightest Movie, LLC – Philadelphia, Pennsylvania <i>The Best and the Brightest</i> <i>Office Production Assistant</i> • May 2009 to July 2009 Provided administrative support for the Production Secretary, Production Coordinator, and Production Supervisor.</p> <p>NBC – New York City, New York <i>Late Night with Conan O'Brien</i> <i>Scripts Intern</i> • May 2007 to August 2007 Copied and distributed all scripts, script changes, and related documents during the workday.</p>
EDUCATION	<p>Temple University <i>School of Communications and Theater</i> Philadelphia, Pennsylvania • August 2004 to August 2008</p> <p>Film & Media Arts major with concentration in screenwriting. Cumulative GPA 3.00, Major GPA 3.20, Dean's List Spring 2005.</p>
ACHIEVEMENTS	<p><i>Co-wrote Star Wars! The Musical; produced and performed at The College of New Jersey – March 2008</i></p> <p><i>Comcast Cable Ace Award: Commercial/PSA, Graphics/Animation Design – Spring 2003-2004</i></p> <p><i>Experimental Video – Spring 2002-2003</i></p>
SKILLS	<p>Mac: Mac OS X, iLife, iWork (<i>Apple Certified</i>), Aperture (<i>Apple Certified</i>), Final Cut Pro X (<i>Apple Certified</i>); Adobe Illustrator, InDesign, Photoshop; Final Draft</p> <p>iOS: iWork and iLife apps, certified for Apple Mobile repairs</p> <p>PC: Microsoft Word, PowerPoint, Excel.</p>